

Senior Home Search sm Senior Home Tour Checklist *

Instructions: Print a blank checklist for each facility you are considering. Complete it as you move through the selection process. Updated 06/28/2024.

Facility Name: _____

Address: _____

Phone Number: _____ Contact: _____

The Phone Call

Yes No

Are all rooms private?		
How many beds / bed rooms are in the facility?		
Is there a waiting list? If so, how long?		
Are visitors allowed anytime?		
Is the facility within my budget?		
Is the facility licensed?		
What is the caregiver-to-resident ratio?		
Is there a written care plan for each patient?		
What role does the resident and family have in developing the care plan?		
Can residents choose their own doctors, therapists, and pharmacies?		

Notes:

Your Visit

Date Visited:		Time:	
Day – Circle:	Mon Tue Wed Thur Fri Sat Sun		
General Questions:		Yes	No
Is the facility License <u>clearly displayed</u> in the home and <u>up to date</u> ?			
Is the facility clean?			
Is the facility cheerful? Brightly lit?			
Do you feel good about the facility?			
Is the facility conveniently located for family and loved ones to visit?			
Are linens/laundry provided?			
Is laundry included in price?			
Is there enough guest parking available?			
Is the facility located in a safe neighborhood?			
Circle Common Areas that are available for use by residents. Living Room Dinning Room Library Snack Area Den Game room Other Common Areas:			
		Yes	No
Safety Questions:			
Is the entire facility accessible to walkers and wheelchairs?			
Are the stairs and hallways well lit?			
Do rooms and bathrooms have handrails and call buttons?			
Are there safety locks on the doors and windows?			
Are there security and fire safety systems?			
Is there an emergency generator or alternate power source?			
Is the floor plan logical and easy to follow?			
Are rooms large enough for a resident's needs?			

Is the kitchen clean, organized? Are the appliances in good condition and working?		
Are there smoke detectors, sprinklers and fire extinguishers to cover the entire facility?		
Are there clearly marked, unobstructed and accessible exits?		
Are the floors non-skid?		
Safety Questions: (cont.)	Yes	No
Are there door alarms and good security in the event that a resident wanders?		
Is there a readily-available doctor or nurse, or a nearby hospital in case of health emergencies or accidents?		
Does the facility provide families with updates regarding the resident's status and condition regularly and/or if necessary?		
Staff / Licensing:		
Are there enough staff/caregivers? Are they readily available 24/7 to assist seniors if necessary?		
Are the staff members presentable and friendly?		
Are the staff/caregivers qualified to care for seniors?		
Are the staff/caregivers trained to handle emergency situations/conditions of seniors?		
Does the facility do a background check of their staff?		
What is the caregiver-to-resident ratio (ask one of the staff this one)?		
Comfort for the Residents:		
Does the facility maintain a comfortable temperature for its residents?		
Is the facility maintained and clean inside and outside?		
Does the facility give off a home-like feel or have a friendly atmosphere?		
Are the individual rooms and bathrooms clean?		
Are there options in terms of room size and number of occupancy?		
Does the facility have comfortable and decent furnishings? Can guests bring their own furniture?		
Is there enough storage space?		
Is the room equipped with basic appliances or electronic equipment (like TV, cable, radio, internet, telephone)?		
Can residents come and go at will?		
Can residents have pets?		
Where do residents relax during the day? Are there recliners or are wheelchairs used?		

How often does the doctor or nurse check on the seniors?		
Meals:	Yes	No
Does the facility offer nutritionally-balanced meals three times a day / seven days a week?		
Does the food selection vary from day-to-day, meal-to-meal?		
Does the facility have snacks available?		
Can the facility accommodate special diets/meal requests?		
Does the facility follow a meal schedule or can they eat anytime?		
Activities and Services:		
Does the facility offer organized activities?		
Are there activities organized outside the facility?		
Are there exercise or health programs available?		
Does the facility offer Religious/Spiritual services?		
Does the facility offer transport services if seniors need to go to the bank, church, grocery, etc.?		
Is a wheelchair van available?		
Does the facility offer arrangements for delivery of prescriptions or other medical supplies if necessary?		
The Contract:		
Is the contract easy to read? Easy to understand?		
What are the entrance / move in fees?		
What is the monthly rent?		
What is the security deposit?		
Are deposits refundable?		
What are the types of insurance accepted by the facility? Medicare Medicaid Medigap Long Term Care Private Insurance Other:		
Circle the utilities that are included Heat Electricity Gas Telephone Long Distance Calls Cable TV Internet Other:		

The Contract: (cont.)	
How does the facility bill for services?	
How are rate increases handled?	
How are late payments handled?	
What happens if a resident runs out of money?	
Under what conditions would a resident have to leave the facility?	
Contract: Additional Services	Additional Fee
What specific Additional Services are available?	
• Age in place – Hospice Care / Remain until passing (example)	
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